Release Notes

Fiery ZX3300 and Fiery ZX3200 Color Server
Software version 1.01

This document contains information about Fiery ZX with software version 1.01. Before using the Fiery ZX version 1.01, make a copy of these *Release Notes* and distribute them to all users.

NOTE: The term "Fiery ZX" is used to refer to the Fiery ZX3300 and Fiery ZX3200 Color Server.

Fiery ZX Setup

Setting passwords

If you want to password protect the Fiery ZX, make sure to set both an Administrator password (either on the Fiery ZX Control Panel or in Fiery Setup on the Command WorkStation) and an Operator password (in Fiery Setup on the Command WorkStation). Setting one password and not the other may cause unexpected results.

Publish Hold Queue

You must set Printer Setup>Publish Hold Queue to Yes. Setting this option to No results in users not being able to connect to the Fiery ZX via the Command WorkStation, Fiery Downloader, Fiery Print Calibrator, or Fiery Scan.

NDS tree

In Network Setup>Service Setup>PServer Setup>NDS Setup, selecting an empty tree will cause unexpected results. Make sure the desired NDS tree has contents before selecting it.

Token Ring TCP/IP address

In order to set a TCP/IP address for the Token Ring board, you must set Network Setup>Protocol Setup>TCP/IP Setup>Enable TCP/IP for Token Ring to Yes.

Spanish Rendering Style

On Spanish systems, in Color Setup>Rendering Style the Presentation setting appears as "Presentación". However, in the printer drivers, the Properties dialog box, and the Override Print Settings dialog box, the setting appears as "De Presentación".

User Software CD

Letter21.ps and Letter34.ps files

The Letter21.ps and Letter34.ps files (in the Patches folder) appear in English for all languages.

Cmyk_ref.ps and CMYK Color Reference.ps files

For Spanish and Italian systems, the Cmyk_ref.ps (Windows) and CMYK Color Reference.ps (Mac OS) files are printed on Letter size paper (instead of A4).

Network connections

Fiery utilities

If the Fiery ZX is at the maximum amount of network connections allowed (eight), and you attempt to connect to the Fiery ZX using an additional Fiery utility from a Mac OS computer, you will not be able to connect and you will not receive an error message.

Command WorkStation

README file

The English README file on the Command WorkStation CD is named "cws.txt". Please read this README file before installing Command WorkStation software.

Command WorkStation software installer

The Java portion of the Command WorkStation software installer dialog boxes appear in English only.

Configuring the connection

The Command WorkStation is supported over TCP/IP networks only. When configuring the connection to the Fiery ZX (in the Add New Server or Modify Server Settings dialog box), you may see the "PIPE" setting appear in the Protocol pop-up menu. Do not select this setting as the PIPE protocol is not supported.

Fiery Setup

In Network Setup>NetWare Setup>Bindery Setup, in the Novell Setup dialog box/Add Connections tab, after you select a File Server and click Add you are prompted to log in with a password. If no password is set on the File Server you selected, you can log in as a guest (with no password entered) and click Next. Then, in the final Add Server dialog box, you are prompted to select a Print Server and enter a password. Once again, if no password is set on the Print Server you select, you can click Finish without entering a password.

In Printer Setup>Color and Paper Setup, you are able to set Compression to Off and Black Overprint to On; however, doing so will produce unexpected results. If you set Compression to Off, Black Overprint *must* be set to Off; if you set Compression to On, Black Overprint can be set to On or Off.

In Printer Setup>Color and Paper Setup, you are not able to specify a CMYK Simulation setting; however, you can specify a setting for CMYK Simulation in Color Setup on the Fiery ZX Control Panel.

Properties dialog box

The Properties dialog box may not reflect the entire set of print options that are available from the Adobe PostScript printer driver.

Fiery Downloader

Configuring the connection

For Windows NT 4.0, when configuring the connection to the Fiery ZX (in the Add New Server or Modify Server Settings dialog box), you may see the "PIPE" setting appear in the Protocol pop-up menu. Do not select this setting as the PIPE protocol is not supported.

Encapsulated PostScript (EPS) files

Do not save EPS files with TIFF preview and JPEG encoding. Doing so will result in a PostScript error when the file is downloaded to the Fiery ZX.

Portable Document Format (PDF) files

PDF files can be downloaded to the Print queue and the Hold queue only. Downloading PDF files to the Direct connection is not supported.

Duplicate PS files

On Mac OS computers, in the Download dialog box, selecting "Show all files" and then "Select all" will result in all PostScript files being downloaded twice. When using "Show all files", make sure to individually select each file you want to download.

Fiery Print Calibrator

Configuring the connection

For Windows NT 4.0, when configuring the connection to the Fiery ZX (in the Add New Server or Modify Server Settings dialog box), you may see the "PIPE" setting appear in the Protocol pop-up menu. Do not select this setting as the PIPE protocol is not supported.

Fiery Scan

Configuring the connection

For Windows NT 4.0, when configuring the connection to the Fiery ZX (in the Add New Server or Modify Server Settings dialog box), you may see the "PIPE" setting appear in the Protocol pop-up menu. Do not select this setting as the PIPE protocol is not supported.

Launching Fiery Scan

Repeatedly launching and cancelling Fiery Scan (after choosing the TWAIN source) may produce unexpected results.

Printing and copying

Attempting to scan while copying may produce unexpected results. Complete or cancel making the copies before attempting to scan.

Pressing buttons on the copier while the Fiery ZX is printing a job may cause unexpected results. If you need to interrupt a print job to make copies, select Suspend Printing from the Fiery ZX Control Panel. When the copy job is complete, select Resume Printing.

Printing and scanning

Attempting to prescan while printing on large paper sizes may produce unexpected results. Complete or cancel the scan before attempting to print.

With Windows NT 4.0 when only a small amount of memory remains available on your computer's hard disk, you may encounter the following:

• You may not be able to print a scan.

• After printing a scan, you may encounter problems closing the image in Photoshop.

Match Copy

In order to print a scan as an exact match to the original copy:

• In the Fiery Scan Options dialog box, select Match Copy from the Color Conversion pop-up menu.

• In the CMYK Simulation print option, select the Match Copy setting.

Scan timeout

After prescanning, if the scan timeout period is exceeded the prescan image appears to be incorrect; however, the final scanned image will be correct. Alternatively, you can prescan again before performing the final scan.

Prescanning with Windows computers

When using a Color palette setting of High Color (16 bit) for Windows 95 computers, or 65536 Colors for Windows NT 4.0 computers, you may experience unexpected displays of prescanned images. The final scanned images are not affected by any irregularity in the prescan display; however, to avoid unexpected displays of prescans, set your monitor's Color palette setting to True Color (24 bit) or True Color (32 bit) for Windows 95 computers, or to 16777216 Colors or True Color for Windows NT 4.0 computers. To check the monitor's current Color palette setting, click Start and choose Settings > Control Panel. Double-click the Display icon and click the Settings tab in the Display Properties dialog box. Make your selection from the Color palette pull-down menu.

Minimizing other applications

For Windows computers, before beginning a final scan, minimize any other open applications. Not doing so may cause a delay in reactivation of the Photoshop application after the scan is completed.

Cancelling a scan

For Windows 95 and Windows NT 4.0, attempting to cancel a scan may result in an application error. If this occurs, quit and relaunch Photoshop and Fiery Scan. Because the last opened file could not be saved, you must repeat the scan process for that file.

Fiery Spooler

For Windows

The Java portion of the Fiery Spooler software installer dialog boxes appear in English only.

The Fiery Spooler application icon is different from that of the other Fiery utilities.

If the Fiery Spooler main window exceeds the boundary of your monitor, all warning or error messages will display off screen. This will prevent you from viewing these messages. Center the main window in the monitor, or force quit and relaunch Fiery Spooler.

You may encounter problems attempting to view the Fiery Spooler main window after minimizing it. If this occurs, right-click the Fiery Spooler button on the Taskbar and choose "Restore" from the menu that appears.

Dragging the scroll bar in a particular queue, in a Thumbnail window, in the Override Print Settings dialog box, or in the Job Log may have no effect. Instead, click the empty spaces to either side of the scroll bar, or click the arrows to move through the window.

After displaying the Override Print Settings dialog box, you may need to click in it twice to make it the active window.

The Override Print Settings dialog box may not reflect the entire set of print options that are available from the Adobe PostScript printer driver.

RIP and Hold jobs may also appear in the Printed queue.

With Windows NT 4.0, when you attempt to delete a job from a queue or to clear the Job Log, the warning dialog box does not immediately display. Click the mouse in the Fiery Spooler or Job Log main window to display the warning dialog box.

When attempting to remove a Fiery ZX from the list of available servers, do not click randomly through the list. If you encounter problems removing a particular Fiery ZX from the list, click the cancel button, relaunch Fiery Spooler, and try again.

For Mac OS

The Duplicate and Print button will not function correctly for jobs selected from the Printed queue. First send the desired job to the Hold queue; then select it and click the Duplicate and Print button.

The Override Print Settings dialog box may not reflect the entire set of print options that are available from the Adobe PostScript printer driver.

Many of the options in the Override Print Settings dialog box show two Printer's Default settings. One is the default setting and the other is the printer's default. You can select either setting, as the job will print correctly.

Print option settings in the Override Print Settings dialog box do not constrain to disallow unsupported setting combinations.

Fiery WebTools

Override Print Settings dialog box

The Override Print Settings dialog box in Fiery WebSpooler may not reflect the entire set of print options that are available from the Adobe PostScript printer driver.

Job Log

Date range

For Mac OS computers using Fiery WebSpooler with Netscape Communicator, if the Job Log is displayed and you return to the Job List, and then open the Job Log again, the Job Log Range dialog box displays in front of the previously displayed Job Log. If you set a new date range, the Job Log will then update to reflect the new date range.

Document column

The maximum amount of characters that can appear in the Document column is 32. Naming a job with more than 32 characters may result in the job name being cut off.

Size column

The Size column displays the actual size of the job only for jobs that have been printed directly from your computer. For jobs that have been reprinted from the queues, edited, or have overridden print option settings, the Size column reflects the number of pages in the job.

RIP and Hold jobs

The Job Log may reflect information for RIP and Hold jobs. In these cases, the information in the Device, Page Size, and Media columns may appear as "Unknown" and the pages printed may appear as "0" (zero).

Active jobs

Before printing the Job Log, make sure all jobs currently RIPping and printing on the Fiery ZX have been completed. Otherwise, these jobs may not appear on the Job Log. Additionally, jobs printing while the Job Log is RIPping may not appear.

DocBuilder

Deleting pages

To delete only certain pages from a raster job displayed in the Thumbnail A window, select the page (or the page range) and choose Delete from the Page menu or the right mouse menu, as described in the *Job Management Guide*.

A warning message will not appear after deleting all pages from a Thumbnail window. A file that has been saved with no pages will appear in the queue as having a Size of "0" (zero) and cannot be viewed or edited.

Dragging pages between Thumbnails

For Mac OS computers using Fiery WebSpooler with Netscape Communicator, you may not be able to drag raster pages from Thumbnail B to Thumbnail A.

Saving jobs

When saving Thumbnail jobs using the Save As command, after giving the file a new name and clicking OK, the job may actually be saved with the original name and then the Save As dialog box continues to display. If this occurs, press OK a second time and the file is also saved with the new name. This results in two saved files, one with the original name and one with the new name.

Thumbnails not displayed

If you try to view a raster file, but no pages display after opening a Thumbnail window, quit and relaunch the application.

Job overrides

Options that require reRIPping

If you override any print option from the Command WorkStation, Fiery WebSpooler, or Fiery Spooler for Windows that requires reRIPping, all pages of the job will not be printed. Only pages associated with the original, unedited file can be printed.

Software uninstallers

Command WorkStation

After running the Command WorkStation software uninstaller, you must delete an additional folder. Use the following procedure:

1. Click the Start button, and choose Run.

2. In the Run dialog box, type "regedt32".

3. Delete the folder "EFI" from the HKEY_LOCAL_MACHINE\SOFTWARE folder.

All Fiery utilities

If you uninstall all of the Fiery utilities, also delete the file "efinl.ini" from the Windows folder.

Fiery Scan for Windows

Unlike the other Fiery utilities for Windows, the Fiery Scan plug-in does not include an uninstaller. Reinstalling the Fiery Scan plug-in overwrites any previous software installed; however, if you want to uninstall the Fiery Scan plug-in altogether, delete the file "fy_tw_32.ds" from the Windows\Twain_32 folder.

Media type

Paper source does not constrain

When the paper source is specified as Auto Select, it is still possible to specify Transparency or Thick Paper for the Media Type. For best results, specify the Bypass Tray as the paper source when printing on thick paper or transparencies.

Imageable area

A3 Wide paper size

Due to copier limitations, the imageable area for the A3 Wide paper size may be incorrect.

Windows 95

Unprintable area button

The Unprintable Area button (Paper tab) is not available when specifying print settings from within an application; however, it is available after selecting the Fiery ZX from the Printers window and choosing Properties.

Windows NT 4.0

Notes 1/Notes 2

The Notes 1 and Notes 2 text message areas are normally not available when printing from Windows NT 4.0 with the Windows NT PostScript printer driver.

PageMaker

Paper Source

The Paper Source setting specified from within PageMaker may not be correctly reflected in the Properties or Override Print Settings dialog boxes.

For Windows 95

Print options set from PageMaker version 6.5 override any print options set with the Adobe PostScript printer driver. If you want to print a PageMaker 6.5 job with specific Fiery ZX PPD options, then make sure all PageMaker print options are set to "Printer's default".

The Printer Job Notes dialog box does not appear when printing jobs from PageMaker 6.5; therefore, you cannot make any entries in the Notes 1 and Notes 2 fields.

Photoshop

Pure Black Text/Graphics print option

The Pure Black Text/Graphics print option does not work with Photoshop files. Setting this option to On has no effect on your print job.